

Tailored News



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STAFF SHOUTOUT: DR. RACHEL JORDAN

Our Vice President of Informatics and Quality recently completed her PHD! Learn more on page 1.

MEMBER SPOTLIGHT: JASMINE

Jasmine has been a bright part of the Carobell family for almost a year now! Learn more on page 1.

DR. RACHEL JORDAN

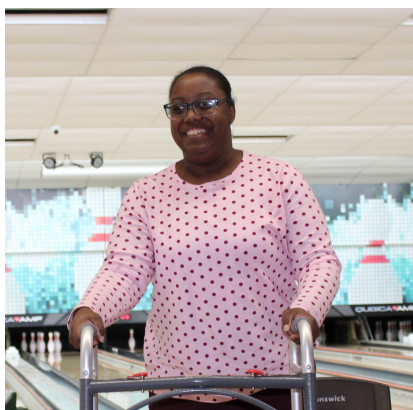
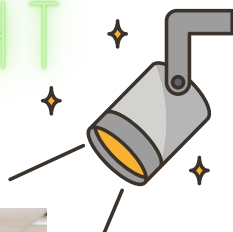


Hats off to Dr. Rachel Jordan for completing her Doctorate in Healthcare Administration!

Dr. Jordan came to work for Carobell in December 2018. The role that Rachel filled, Vice President of Informatics and Quality, did not even exist at the time. But, Dr. Ervin, our President/CEO, knew that we needed someone with Rachel's skills and experience in order for us to progress as a business to the next level. It turns out, as it does so often, that Dr. V was right and we really needed Rachel. In the 5 years she has been here she has been instrumental in bringing our information technology systems up to a standard and speed that wasn't even being considered when she got here. She was also the lead person on getting our certification to provide care management services; something that no company our size accomplished in North Carolina. In addition, she has negotiated contracts, assisted in billing disputes, revamped our billing systems, and heads up our quality improvement efforts.

Rachel has a great sense of humor and an exceptional work ethic, which she applies to make Carobell a bit better every day. Thank you for all you do, and congratulations on your incredible accomplishment!

MEMBER SPOTLIGHT Jasmine



Jasmine is a very independent woman who has brought a tremendous amount of liveliness and joy to SR 2 since moving to Carobell on her birthday in November of 2022. Prior to that, Jasmine attended the Vocational Day Program while living at home. Jasmine was so excited to live in a home where Ms. Beverly was working because Jasmine's mom's name was also Beverly and so they shared that connection. Jasmine likes to cook, enjoys keeping her room clean, making her bed, and calling her family on the phone. Jasmine loves her family. She is able to see her Aunt Hope and Uncle Russell, who live in Jacksonville, frequently. Her dad also comes to visit from Florida and takes her on special outings while he is here. They love to go out to special places to eat and shop! Jasmine is a huge fan of Michael Jackson and can inform any listener of multiple facts about him and his family. Jasmine enjoys listening to music and riding her bike as well as watching movies and videos on her computer. Jasmine also loves to dress up, have her hair and make-up done, and attend special events which let her shine! She is SR 2's resident diva!

FROM HR

The Carobell, Inc. Board of Directors and President/CEO Dr. Vanessa Ervin are pleased to announce promotions of its senior leadership staff. The purpose of the changes is to reflect the impact each leader has made in the past and will continue to make in the future. Carobell is pleased to have gathered such a multitalented, dedicated, diverse group of leaders that make a positive difference every day.

The updated titles are as follows:
 Linda Crisman, Vice President of Finance and Accounting
 Mary Butts, Vice President of Member Services
 Darryl Murphy, Vice President of Operations
 Richard Walker, Vice President of Human Resources
 Rachel Jordan, Vice President of Informatics and Quality
 Sebrina Phillips, Vice President of Administration
 Annette Gibbs, Vice President of Care Management



This month, we partnered Dairy Queen in Swansboro to host a sip and paint for our members and a Carobell night for the community, where a portion of proceeds was donated to Carobell. We're grateful to the businesses and organizations that support us so we can provide the best for our members!



Bowling Day!

We rolled into a day of strikes, spares, and smiles when our members went out for a fantastic Bowling Day! It's always a great day when we can get out in the community and do something fun to bring everyone together.



September 10th - 16th was Direct Support Professionals Recognition Week, and we had a blast showing our gratitude for our frontline staff! We had a week full of food and activities, including the Two Crazy Donuts truck, grilled hot dogs, catering from Golden Corral, and breakfast prepared by the admin staff. We are incredibly grateful for the work our DSPs put in every day to show our members the best care there is. Thank you for everything you do!



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